



Terms & Conditions

- Cottages at Tranquility Cottage Resort are usually equipped with standard amenities. Guest's may use the equipment and amenities in a responsible way. Any damage or breakage caused to the equipment or property of resort during your stay and will be charged to you. You hereby agree to pay for the damage, if any caused by you to the resort.
- The resort has the right to charge for additional facilities like extra bed/bedding, telephone calls, laundry and other leisure facilities availed by the guest during their stay at the hotel. Any such payment towards utility charges will be payable in full to the resort by the guest at the time of Check-out.
- Booking in the Resort must be done in the name of the guest and with the full residential address of the guest, as specified in the Booking Request Form. A proof of identity is required for booking and is also to be produced at the time of Check-in at the Resort. Booking of the resort shall be made by guests aged 18 years or above. In case of children, at least one adult member, preferably a parent should accompany them for the duration of the stay.
- Once the booking in the resort has been made, and the advance payment has been done, a confirmation e-mail will be issued by Tranquility Cottage Resort in the name of the Guest.
- No changes can be made once the booking has been confirmed. Any charge or cancellations to the booking/reservation will be made in sync with standard terms and conditions which are advised at the time of booking.
- Booking is subject to availability at all times and is extremely limited during public, bank and school holiday periods.
- Guests clearly understand and agree that TTE and/or Tranquility Cottage Resort and its affiliate companies/officers/ employees/agents and distributors have no liability in relation to any claims, losses, damages whether direct or indirect arising out in relation to stay at the resort. And will not be responsible or liable to meet any claim of the guest against any accident, injury or death etc. caused to the guest or any other person travelling along with the guest, either during the course of their stay or in any other manner in relation to the stay at Tranquility Cottage Resort.
- Guests are advised to have adequate travel insurance before traveling. Whilst purchase of insurance is not mandatory under the Terms and Conditions of your stay, it is strongly recommended to ensure sufficient cover in case of any mishap or untoward incidence.
- Tranquility Cottage Resort, the promoter, its agents and channel partners shall not be responsible for any theft or loss of personal items, documents or property while you stay at the Resort. Tranquility has taken adequate measures of providing security and a safety deposit vault in each cottage where guests are required to store all their valuables and documents. Guest are expected to use this facility and not blame the resort for any loss of valuables.
- Any dispute that arises will be subject to jurisdiction of Court of Mapusa, State of Goa, India. This Agreement and the rights and obligations of the parties under this Agreement and any disputes arising out of or in connection with this Agreement shall be governed in all respects by the laws of India without regard to conflicts of laws principles that would require the application of the laws of any other jurisdiction.
- All rights of admission are reserved, and the Management has the right of refusal at any point of time.