



Cancellation & Refund Policy

- Tranquility Cottage Resort does not charge any cancellation fee for rooms that have not been confirmed.
- Once your room has been confirmed, you are subject to the cancellation policies as explained below.
- The policy may be changed at any time by us, and any changes in policies will always take precedent over the policy stated here. You may periodically get updated with the latest policy.

Cancellation Charges:

Applicable for all periods except for bookings during **21st Dec to 5th Jan**

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|---|------------|
| ➤ 14 Days before requested arrival date | 75% Refund |
| ➤ Between 14 days & 96 hours before requested arrival date | 50% Refund |
| ➤ Between 96 hours & 48 hours before requested arrival date | 25% Refund |
| ➤ Between 48 hours of check in | No Refund |
| ➤ No Show | No Refund |
| ➤ Early Check out | No Refund |

Applicable on bookings during **21st Dec to 5th Jan.**

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|--|------------|
| ➤ 21 Days before requested arrival date | 75% Refund |
| ➤ Between 21 days & 7 days before requested arrival date | 50% Refund |
| ➤ Between 7 days & 96 hrs. before requested arrival date | 25% Refund |
| ➤ Between 96 hrs. of check in | No Refund |
| ➤ No show | No Refund |
| ➤ Early Check out | No Refund |

Kindly pay very careful attention to any information that we may send to you about this your booking / reservation as these policies may apply to your booking/reservation.

- Please note that the Cancellation and Refund Policy for each OTA will be applicable as per the policy prevalent on the booking portal of the respective OTA.